

Privacy Policy

Effective date: June 18, 2026

Cloud Technology Computing respects your privacy. This Privacy Policy explains what information we collect, why we collect it, how we use it, and the choices available to you when you visit our website or use our services.

1. Information We Collect

We may collect information you provide directly, including:

- Name
- Email address
- Telephone number
- Company or organization
- Project requirements
- Consultation requests
- Contact-form messages
- Newsletter subscriptions
- Blog comments
- Support requests
- Account or service information
- Information submitted through an AI chatbot
- Files, screenshots, or technical information you choose to provide

We may also collect technical information automatically, including:

- IP address
- Browser type
- Device type
- Operating system
- Referring page
- Pages visited
- Approximate location
- Session duration
- Website interactions
- Cookie and analytics identifiers
- Error and performance information

2. How We Use Information

We may use information to:

- Respond to inquiries and consultation requests
- Provide services and technical support
- Prepare estimates and proposals
- Process orders and payments
- Operate and improve the website
- Personalize website content
- Measure traffic and marketing performance
- Prevent fraud, abuse, and security incidents
- Maintain business and accounting records
- Send service-related communications
- Send marketing messages where permitted
- Comply with legal obligations
- Enforce agreements and protect legal rights

3. AI Chatbot Information

Information entered into the website chatbot may be processed to generate a response and assist with customer inquiries.

Do not submit passwords, payment-card information, government identification numbers, medical information, confidential business secrets, or other highly sensitive information through the chatbot.

Chatbot responses are generated automatically and may contain errors. They should not be relied upon as legal, financial, medical, security, or other professional advice.

4. Payments

Payments may be processed through third parties such as Stripe or PayPal.

Cloud Technology Computing generally does not receive or store complete payment-card numbers. Payment providers collect and process payment information under their own privacy policies and security procedures.

5. Analytics, Cookies, and Similar Technologies

We may use cookies, pixels, local storage, analytics tools, and similar technologies to:

- Keep the website functioning
- Understand website traffic
- Measure campaign performance

- Remember user preferences
- Detect errors and abuse
- Improve navigation and content
- Support advertising and retargeting

Browser settings may allow you to block or delete cookies. Some website features may not operate correctly when cookies are disabled.

6. Google Analytics and Search Console

The website may use Google Analytics, Google Search Console, and related Google services to understand website performance and user activity.

These tools may collect device, browser, approximate-location, referral, and interaction information. Google processes this information according to its own terms and privacy practices.

7. Affiliate Links and Advertising

Some pages may contain affiliate links. When you click an affiliate link, the third-party provider may use cookies or tracking parameters to attribute a purchase or registration.

Cloud Technology Computing may receive compensation from qualifying transactions. Third-party websites are governed by their own privacy policies.

8. How We Share Information

We may share information with:

- Cloud and hosting providers
- Website analytics providers
- Payment processors
- Email and communication services
- Customer relationship and support tools
- Security and fraud-prevention providers
- Contractors assisting with authorized services
- Professional advisers
- Government authorities when legally required
- A buyer or successor during a merger, sale, or business transfer

We do not sell personal information for money. However, certain analytics or advertising activities may be considered “selling” or “sharing” under some privacy laws. Where applicable, users may request to opt out.

9. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information.

These safeguards may include HTTPS, access controls, authentication, monitoring, backups, software updates, and secure hosting practices.

No internet transmission or storage system is completely secure. We cannot guarantee absolute security.

10. Data Retention

We retain personal information only as long as reasonably necessary for:

- Providing services
- Maintaining business records
- Resolving disputes
- Enforcing agreements
- Meeting tax, accounting, and legal obligations
- Preventing fraud and security incidents

Retention periods vary according to the type of information and the purpose for which it was collected.

11. Your Privacy Choices

Depending on where you live and applicable law, you may have the right to:

- Confirm whether we process your information
- Access personal information
- Correct inaccurate information
- Request deletion
- Obtain a portable copy
- Opt out of targeted advertising
- Opt out of certain sales or sharing
- Withdraw consent
- Appeal the denial of a privacy request

To submit a request, email Jgil20@me.com with the subject line **Privacy Request**.

We may need to verify your identity before completing a request. Authorized agents may be required to provide proof of authority.

12. Texas Privacy Rights

Where the Texas Data Privacy and Security Act applies, Texas residents may have rights to access, correct, delete, and obtain a copy of their personal data, as well as opt out of certain targeted advertising, sales of personal data, or profiling.

Requests may be submitted using the contact information below. If a request is denied, you may submit an appeal by replying to the decision and stating that you wish to appeal.

13. Email Communications

You may unsubscribe from promotional emails using the unsubscribe link included in the message or by contacting us.

Even after opting out of marketing, you may continue receiving transactional, billing, security, project, and service-related communications.

14. Children's Privacy

The website and services are intended for businesses and adults. They are not directed to children under 13, and we do not knowingly collect personal information from children under 13.

Contact us if you believe a child has submitted personal information so we can review and delete it where appropriate.

15. External Websites

The website may link to external websites, products, social networks, and services. Cloud Technology Computing is not responsible for the privacy, security, availability, or content practices of third parties.

Review the privacy policy of each external service before providing information.

16. Changes to This Policy

We may update this Privacy Policy to reflect changes in technology, services, legal obligations, or business practices.

The revised policy will be posted on this page with an updated effective date.

Contact

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